

W19 - The Route To Success ...



November 2011 A new contract for the W19 but Transport For London (TfL) kept the same timetable. Buses were every **20min Monday-Saturday & 30min Evening/Sunday**. The schedule started five years earlier but the W19 was now carrying **one million** additional passengers a year.

September 2013 TfL added one extra morning peak journey towards Walthamstow. Chronic overcrowding led **Save Our Buses (SOB)** to monitor the buses. The service was no longer adequate. It was standing room only on many journeys, even in the off-peak and on Sundays. We pressed TfL for improvements.

June 2014 TfL boosted the **Monday-Saturday service to every 15 minutes**. This helped during the off-peak but packed rush hour buses were still leaving passengers stranded at stops.

November 2014 SOB's *Standing Room Only* report highlighted serious peak capacity issues. It called on TfL to run a more frequent service & create extra room on board for passengers.

October 2015 An increased Monday-Friday peak hour service was introduced with buses every 10 minutes towards Walthamstow in the morning and every 12 minutes towards Ilford in the evening.

W19 Campaign Success

November 2016

- ✓ Mon-Sat daytime buses every 12 minutes.
- ✓ Mon-Fri am peak buses every 10 minutes towards Walthamstow.
- ✓ Sunday service increased from every 30 to every 20 minutes.
- ✓ Evening frequency increased to every 20 minutes
- ✓ New buses

*Thanks are due to politicians across the political divide:
GLA members, MPs and
London Boroughs,
who supported SOB's campaign.*

*Thanks also to TfL for responding
positively to the concerns raised by
SOB.*

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W19 Walthamstow Argall Avenue to Ilford