

W12

Who Missed The Bus?



13-01-18 Walthamstow Selborne Road

The W12 bus runs through the heart of Walthamstow's Mini-Holland.

Buses get delayed by traffic in the town centre.

Transport For London (TfL) planned an extra vehicle on the W12 route to improve reliability.

This would have maintained the 20 minute frequency.

The London Boroughs Of Redbridge & Waltham Forest carried out works along the route to accommodate a larger 8.9m vehicle.

When this failed to appear Save Our Buses (SOB) wanted to find out why.

Two differing views emerged.

Transport For London Customer Services

"After the Boroughs had completed their works, a second route test was undertaken in May 2017 but further issues were identified in LB Waltham Forest on the second test. This means that the larger bus can't yet run on this route."

09/08/2017

SOB queried the nature of the issues

"The account manager has advised that you'll need to approach the borough council for this information please. This is because it was the council who said that more work was needed to accommodate the bigger bus."

18/08/2017

London Borough Of Waltham Forest Councillor Clare Coghill

"Following a route test attended by both Council and TfL representatives, amendments at various sections of the route were proposed and subsequently made to facilitate the provision of a new fleet of vehicles to serve the route. As far as we are concerned all improvements that were identified as being required have therefore been completed. However, in light of your email officers will contact TfL to determine whether there is any further support or assistance that we can provide to maintain the efficiency of the W12 service."

26/10/2017



SAVE OUR BUSES

Traffic Damages Our Routes

Get London's Buses Moving