

OFF THE BUSES

W15 Passengers Quit Unreliable Service

W15
PATRONAGE
DOWN
14%
In a year

TfL's most recent reliability figures for the W15 bus show a service failing to make the grade. The Higham Hill to Hackney route struggles to keep on time, despite being given extra resources.

Meanwhile more than **765 000** passengers ditched the service in the year to April 2016, a drop of almost **14%**.

Over the last year, the W15 has been hit by increased congestion in Walthamstow Town Centre. This has resulted in:

- Longer journey times
- Uneven spacing of buses
- Shortened journeys (See picture)
- Fewer buses reaching each end of the route
- Passengers waiting longer at stops



In 2014, with over 6m passengers, the W15 was the Capital's busiest single-deck bus service.

The strategic role of the W15 in Waltham Forest's public transport network is evident. It integrates with other bus services, provides interchange with rail services at Leytonstone & Walthamstow Central stations and directly links Whipps Cross & Homerton Hospitals.

Route W15 passenger numbers have declined over two successive years, to stand at 4.81m. Urgent action is needed to get the buses moving & encourage people back on board the W15.



London Borough Of Waltham Forest & Transport For London

Act Now To Get Our Buses Moving

Save Our Buses (SOB) c/o 83 Livingstone Rd London E17 9AU - 01/10/2016