


# The London Borough of Waltham Forest

## MISSED THE BUS

### W12 Who Missed The Bus?



13-01-18 Walthamstow Selborne Road

The W12 bus runs through the heart of Walthamstow's Mini-Holland.  
Buses get delayed by traffic in the town centre.  
Transport For London (TfL) planned an extra vehicle on the W12 route to improve reliability.  
This would have maintained the 20 minute frequency.


The London Boroughs Of Redbridge & Waltham Forest carried out works along the route to accommodate a larger 8.9m vehicle.  
When this failed to appear Save Our Buses (SOB) wanted to find out why.  
Two differing views emerged.

#### Transport For London Customer Services

"After the Boroughs had completed their works, a second route test was undertaken in May 2017 but further issues were identified in LB Waltham Forest on the second test. This means that the larger bus can't yet run on this route."  
09/08/2017  
SOB queried the nature of the issues  
"The account manager has advised that you'll need to approach the borough council for this information please. This is because it was the council who said that more work was needed to accommodate the bigger bus."  
18/08/2017

#### London Borough Of Waltham Forest Councillor Clare Coghill

"Following a route test attended by both Council and TfL representatives, amendments at various sections of the route were proposed and subsequently made to facilitate the provision of a new fleet of vehicles to serve the route. As far as we are concerned all improvements that were identified as being required have therefore been completed. However, in light of your email officers will contact TfL to determine whether there is any further support or assistance that we can provide to maintain the efficiency of the W12 service."  
26/10/2017



### Traffic Damages Our Routes

### Get London's Buses Moving

Save Our Buses (SOB) c/o 83 Livingstone Rd London E17 9AU 31/01/18 saveourbuses55@gmail.com

Transport For London (TfL) had plans to make the W12 bus service more reliable.

Save Our Buses (SOB) poster 41, *Who Missed The Bus?* gives more background.

Works to allow a larger vehicle to run were followed by a route test in May 2017. Waltham Forest Council identified issues requiring more work but failed to carry this out.

The W12 Monday to Saturday daytime service was cut from 3 to 2 buses an hour from December 2017

TfL identified the roads needing additional modification in later correspondence with SOB (See below)

*".....further works would be required on Vestry Road, Rensburg Road, Salop Road and Pembroke Road to allow longer buses to run.*

*Waltham Forest Council have not committed to undertake any further works....."*

TfL Customer Services 12-02-18

## London Borough Of Waltham Forest & Transport For London

### CHANGE DIRECTION ON THE W12 TO :

- ◆ GET THE ROADWORKS DONE
- ◆ GET A MORE RELIABLE SERVICE
- ◆ GET THE EXTRA VEHICLE ON ROUTE
- ◆ GET AN IMPROVED FREQUENCY



# W12

## Coppermill Lane to Wanstead

### Via Walthamstow, Whipps Cross, South Woodford